

# The ACS Newsletter

BIANNUAL NEWSLETTER

MARCH 2019 EDITION



## U. S. Department of State

American Citizen Services  
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(Hours of Operation:

Sun, Mon, Wed, Thurs,  
8:00 am - 4:00 pm)

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Website:

<https://bd.usembassy.gov/>

### **Please note:**

All regular American Citizen Services are by appointment only. Walk-in hours are not available.

Please schedule an appointment via the online calendar on our website.

## Ambassador Introduction

It's my pleasure to introduce myself to you as the new United States Ambassador to Bangladesh.

The U.S. government and your embassy in Bangladesh have no higher obligation than protecting and serving Americans abroad. I look forward to meeting and supporting you.

Even before my arrival, I heard about the many ways you forged wonderful, strong people-to-people ties with local communities. You are truly some of America's finest ambassadors, from NGO workers advocating for displaced communities in Cox's Bazar to business owners bringing advanced and affordable healthcare to Bangladesh. It's no wonder Bangladeshis often have positive opinions of our country.

The role of private U.S. citizens engaging in personal diplomacy is critical in shaping the U.S.-Bangladesh relationship.

As Ambassador, I promise to represent you and our country to the best of my abilities. I'm excited for what we can achieve together and wish you all the best in the coming year.



**Earl R. Miller**  
**U.S. Ambassador to**  
**Bangladesh**

### **We are moving to a biannual publishing schedule!**

That means you'll be receiving our newsletter only twice a year, but you can always find more information on our website at [bd.usembassy.gov](https://bd.usembassy.gov)

- ◆ Enroll with the Embassy for receiving alert emails by visiting the webpage at <https://step.state.gov/step>
- ◆ Enroll with the Embassy for receiving alert SMS by visiting the webpage at <https://usembassy.sslwireless.com/>

## Consul General Introduction

Greetings to the U.S. citizen community in Bangladesh! I'm Donald Mulligan, the new Consul General here at U.S. Embassy Dhaka. For the next two years, I'll oversee our consular operations, including the American Citizen Services Unit. We see many of you during the most exciting periods of your life, like when you're transmitting citizenship to your newborn or applying for a U.S. passport ahead of your next travel adventure. Our team is also your first point of contact in an emergency. Although there are limits to what we can do, we're here to help.

My top priority as Consul General—in fact, the highest priority of any U.S. embassy or consulate—is ensuring your safety and security. We devote substantial resources toward crisis planning and risk management for all Americans living in or visiting Bangladesh, not just embassy personnel. On March 19, we'll host our annual U.S. Citizen Town Hall, where you'll hear directly from senior

embassy officials what we think you should know about the security situation and other relevant topics.

You have a role to play in your security, too. Read the Travel Advisory in effect for Bangladesh on [travel.state.gov](https://travel.state.gov). Monitor local news and U.S. embassy communications to stay on top of current events. Update your Smart Traveler Enrollment Program profile via [step.state.gov](https://step.state.gov) any time your contact information changes so we can locate you quickly in a crisis.

My team and I look forward to maintaining the gold standard of customer service for which we're known. We hope to see you at our Town Hall.

**Donald F. Mulligan**  
Consul General



## Upcoming Embassy Closures

Dates	Holidays
March 26	Bangladeshi Independence Day
April 14	Bengali New Year
May 26	Memorial Day
June 2	Shab~e~Quadr
June 5 & 6	Eid~ul~Fitr
July 4	U.S. Independence Day
August 12 & 13	Eid~ul~Azha