

Call Center Number  
Inside Bangladesh 09610202040  
From U.S. 703-988-3466  
Email support-bangladesh@ustraveldocs.com

For Immigrant Visa collection and pending 221 (g) document submissions **YOU MUST CREATE A PROFILE** through our website [www.ustraveldocs.com/bd](http://www.ustraveldocs.com/bd) **WITHIN 24 HOURS.**

**Only the Principal Applicant needs to create this profile.**

**Step 1:** Visit [www.ustraveldocs.com/bd](http://www.ustraveldocs.com/bd) and then click “Create Account” on the right-hand side menu.

**Step 2:** After creating your account, please click “New Application/Schedule Appointment” on the left-hand side menu and select

- IV Address Registration
- Choose the visa class you are applying for
- Fill in your passport details
- Case number
- Add dependents or family members applying with you for the visa

**Step 3:**

- Select the pick-up location where you would like to receive your passport
- Print the confirmation page and save it for your records

**Following are the pickup locations:**

City	Business hours	Branch address
Dhaka	Sunday to Thursday- 9AM till 4PM	VFS Global, 4th Floor, Delta Life Tower, Plot 37, Road 90, North Avenue, Gulshan 2, Dhaka 1212, Bangladesh.
Sylhet	Sunday to Thursday- 9AM till 4PM	VFS Global, 7th Floor, Nirvana Inn, Mirza Jungle Road, Ramerdhigir par, Sylhet-3100, Bangladesh.
Chittagong	Sunday to Thursday- 9AM till 4PM	VFS Global, 5th Floor 102/103, Agrabad, C/A Commerce College Road, Chittagong-4000, Bangladesh

**Visa Issuance:**

If your immigrant visa is approved, you may collect your passport, visa and documents from the pick-up location you selected when you created your profile.

**Visa Refusal:**

Refusal under the Immigration and Nationality Act, Section 221(g) means that an applicant needs to submit additional documents for further processing of his/her case or that an immigrant visa case requires further additional processing. Although, you should submit the requested documents as soon as possible, you will have 12 months from the date of your interview to submit the requested documents without having to pay a new visa application fee. If U.S. Embassy Dhaka requests additional documentation, you must submit those documents at the pick-up location you selected when you created your profile.